IMPORTANT: PLEASE NOTE:

THIS IS A LEGALLY BINDING CONTRACT BETWEEN THE CLIENT AND GLOBAL MIGRATE ZA (PTY LTD)

CLIENT INFORMATION

Full Name; Edwige Tonga

Type of Application;

Thank you for instructing Global Migrate to facilitate your Canada study visa for above-named client. Our terms and conditions document are a description of our legal arrangement and business terms with you.

This document explains how Global-Migrate will act for you. Please **read them carefully**, and if there are any questions, please do not hesitate to contact us.

YOUR INSTRUCTION

You wish to instruct Global Migrate to act on your behalf for a Study visa.

THE ROLE WE PLAY

Once you become our client, we will make sure you receive the services and information required to proceed with your case. Once you discuss this with your case worker you can start preparing the documents and submit them to us.

Your case worker will discuss your case in complete detail with you to understand the history of it. This is to ensure that we process your application in a way that the chances of success are extremely high, although as we are not the government it's difficult for us to guarantee any type of a decision.

We shall do our best to respond promptly to letters or calls made to our office about your case but ask you to understand that at busy times an immediate reply is not always possible. If you need to see a member of staff, you should telephone first for an appointment as otherwise you may not be seen otherwise. We are only responsible for the time frame we have control over. Any change in the time frame of any 3rd party is beyond our control and hence we are not responsible, this includes the government or any external party we may use to assist us in your application.

DISCLOSURE

You take full responsibility of providing us with any information about you (*whether you send this to us online or in another way*). All documents or information received by you is an acceptance that all the information or documents shared by you are completely accurate and legitimate

LIMITATION OF LIABILITY